

Frequently Asked Questions

Q	A
Where are lessons?	Ken Caryl Ranch House: 7676 S Continental Divide Rd, Littleton, CO 80127
How do I know if my swimmer is in the right level?	If your swimmer needs to change their current level, SwimLabs will contact you directly.
Can I reschedule?	Neither makeups nor refunds are offered for client cancellations.
Does my child need goggles?	Yes. (They will also practice without them) Here is what to bring: Goggles Suit Towel Dry clothes
How do I get a skill update?	Progress reports are automatically given at the end of the week. If you have questions prior, please see Coach River, SwimLabs’ on-site supervisor.
What weather requires cancelling lessons?	Swim Lessons will be canceled for the day if the high is forecasted to be 60 degrees or less. Otherwise, we will only cancel swim lessons in the event of thunder and lightning.
What if there is a weather closure?	If lessons are cancelled due to weather, makeups for class enrollments are offered at SwimLabs Littleton. If more than one camp session for the week is cancelled, a makeup will be offered at SwimLabs Littleton. A text notification will be sent regarding the cancellation.
Why are Beginner 1 classes only offered in the afternoon?	This is done strategically as the outdoor pools get warmer for our youngest swimmers as the day progresses!
Are classes once/week?	Ken Caryl lessons are weekly sessions. Your swimmer will attend multiple times/week.
I accidentally signed up for the wrong session week. Can anything be done?	Please contact SwimLabs Littleton directly at 720-699-0001 We will try our best to accommodate your desired change!
How do I know what tuition rate I qualify for?	To be classified as a resident you must live and pay taxes into the Ken-Caryl Ranch Metropolitan District. Once Enrolled the district will verify resident status using the address provided.

SwimLabs Littleton | 8500 W Crestline Ave., Unit i, Littleton, CO 80123
720-699-0001 | littletoninfo@swimlabs.com



Tips for Online Registration:

- New to Mindbody create a new account and add children as family members (right side of first screen). Please Include birth dates for all children.
- If you enrolled last summer, you already have a Mindbody account with us, use the reset password option to log in.
- To add multiple weeks, click the continue shopping option.
- If you have trouble enrolling online give us a call and we can help, 720-699-0001